

Warranty

The warranty of a product will often illustrate the likely longevity of the item. Manufacturers will usually offer longer warranties for products that they are confident are of a high quality and will last longer.

- Some customers may be looking for a cheap and easy fix, eg. a renovation prior to selling a property.
- Some customers may be looking to a longer term solution to their hot water needs and be seeking a higher quality, longer guaranteed product
- Warranties provided by manufacturers. NB. Warranties will vary from manufacturer to manufacturer and even within brands ranges, but generally they are:

Glass enamelled storage tanks — 5 – 10 years

Stainless steel storage tanks — 10 years

Heat exchangers — 10 years

Pumps — 12 months

Solar flat panels — 5 years

Solar evacuated tubes — 10 years

Parts and labour — Generally 12 months, can vary.